



700 14<sup>th</sup> Street, Denver, Colorado 80202 Phone: (303) 228-8000

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October 4, 2008

700 14th Street  
Denver, Colorado 80202

Rick Evans  
Unscratch The Surface

Dear Rick,

Thank you for the excellent window-resurfacing job you completed at the Colorado Convention Center. At the beginning I was very skeptical. I had several companies come in and use a slurry machine, which left waves in the glass. I had also not seen the type of glass repair you perform. When you came out to Colorado and completed the first pane of glass, I could not believe the quality of workmanship and the smooth result.

Unscratch the Surface saved us the significant cost of replacing these windows. I had looked into replacing the glass due to the other vendors work leaving waves in the glass.

Your short job completion time was also appreciated. We had over 50 panes of glass get vandalized and I had been told from other vendors it could take several weeks to months to take the scratches out. The work from Unscratch the Surface was done in just five days and the glass looked flawless. The glass looks like it had never been vandalized.

You are a very courteous professional. I enjoyed working with you and Unscratch the Surface did a very good job, and I recommend your glass refinishing services for scratched glass.

Regards,

**Tom Barnes**  
Colorado Convention Center